Arvig® Manage Your WiFi

(GigaCenter or GigaSpire BLAST System required.)

What is **Arvig Manage Your WiFi**?

An Android or Apple smartphone app that puts you in control of your home WiFi network.

What can I do with the app?

- Change or reset your WiFi network name or password directly from the app.
- See the devices currently using your WiFi.
- Categorize your devices (e.g. personal devices, work devices, mobile devices, gaming devices).
- Pause the internet for any device, at any time.
- Create routines for scheduled downtime (i.e. bedtime or limited access to gaming devices during school time).
- Create a temporary or shareable guest network without sharing your main network name and password. Great for house guests, visitors, babysitters, house sitters or pet sitters. Text the guest network login information directly from the app.
- Run a speed test (GigaSpire only).
- Receive updates about any planned network maintenance or upcoming community events.

Available for download, at no charge, in the Google Play and Apple App Store. For use with Arvig's Managed WiFi Plus and Premium plans.

Experience**IQ** Features

(GigaSpire BLAST System required.)

What is **ExperienceIQ**?

A service that protects children or grandchildren from harmful or inappropriate content, limits screen time on devices or applications, and displays online usage through our enhanced parental control app.

How is this going to benefit my family?

- Block inappropriate categories like pornography or violence.
- Block applications you deem inappropriate (e.g. gaming applications like Call of Duty or social applications like Snapchat).
- Set time limits for specific applications, like TikTok to cap screen time.
- Set Safe Search and YouTube Restriction to block harmful or inappropriate content when searching on Google, Bing or YouTube. YouTube Restriction also blocks all comments on videos which often include inappropriate language.
- View usage for all devices to better understand HOW the internet is being used in your home.
- Prioritize application groups or specific devices to ensure the best possible experience for your most important needs. Set schedules so work applications get priority during the day, and streaming applications get priority in the evening.

Protect**IQ** Features

(GigaSpire BLAST System required.)

What is **ProtectIQ**?

A network-level security service that protects ALL devices connected to your WiFi. If it's connected, it's protected!

How does **ProtectIQ** keep my home network safe?

- Proactively monitors your home's incoming traffic and automatically blocks anything suspicious.
- Blocks attempted visits to known harmful websites, presenting users with a browser message indicating the website is not available.
- Provide an active security monitoring service that uses a large and constantly growing database of threats (database is updated weekly).
- Uses Intrusion Prevention Settings (IPS) to monitor, notify and prevent activity such as hackers trying to gain access to the local video content (WiFi connected doorbell or baby monitor), virtual meetings, and other streams.
- Actively terminates data transfers before a malicious payload is delivered to any vulnerable network device.
- Notifies users whenever a security issue is triggered, with details about the device that was attacked, where the attack came from, and when the attack occurred.

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