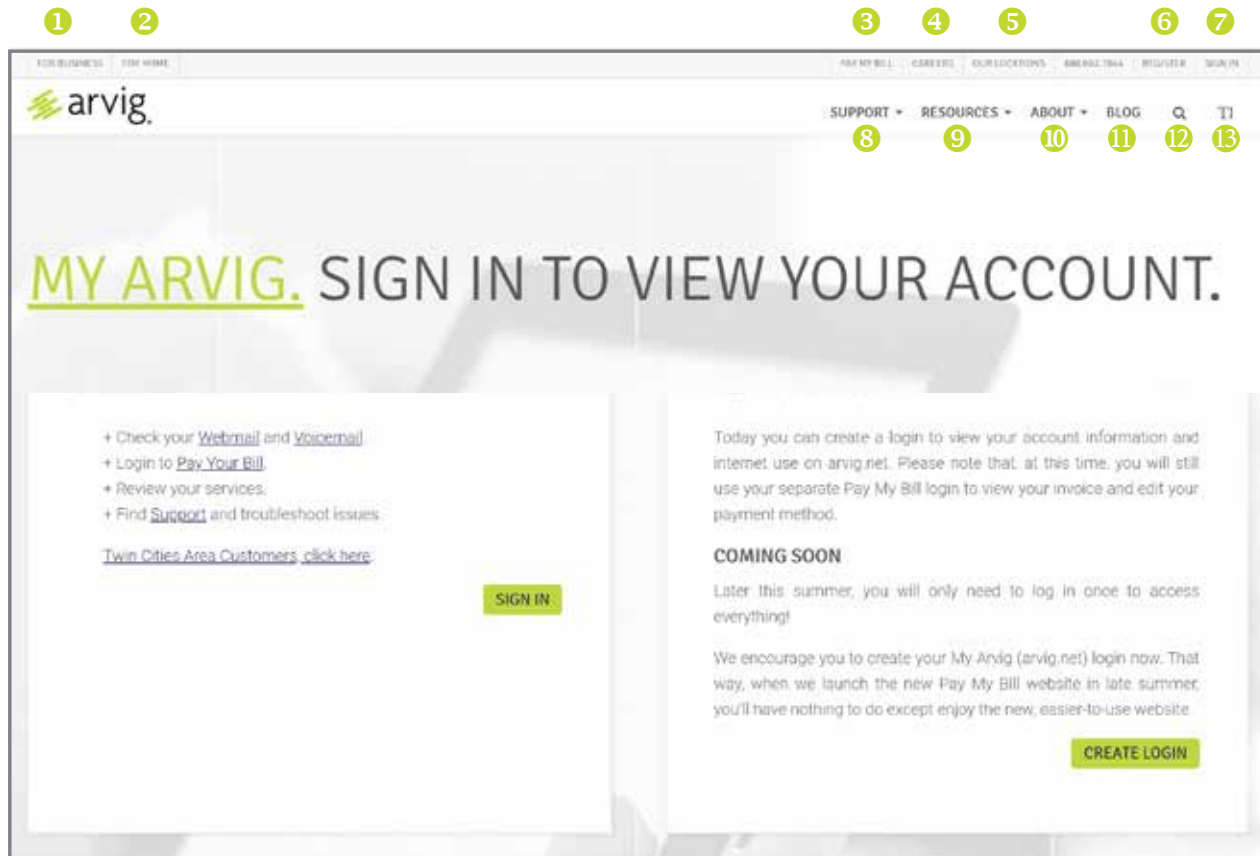


WELCOME TO ARVIG.NET



Homepage:

- 1 FOR BUSINESS
Links to arvigbusiness.com
- 2 FOR HOME
Links to arvig.com
- 3 PAY MY BILL
Convenient online bill pay
- 4 CAREERS
Links to arvigcareers.com
- 5 OUR LOCATIONS
- 6 REGISTER
Create an online account
- 7 SIGN IN
Log in to your online account
- 8 SUPPORT
Find FAQ, guides and how-to videos
- 9 RESOURCES
Easy access to online forms to participate in our programs

- 10 ABOUT
Learn more about Arvig
- 11 BLOG
Read the latest Arvig Blogs
- 12 SEARCH
Easily search the site
- 13 FONT SIZE
Adjust the size of the text on your screen

After You Sign In:

- Your current account and service information is displayed for easy reference.
- Quick Links access your Arvig email, voicemail and pay your bill.
Note: you will need to have your login information ready.

ONLINE BILL PAY

We have improved our online bill pay website!



The screenshot shows the Arvig website's 'Welcome' page. At the top, there are navigation links for 'FOR BUSINESS' and 'FOR HOME', and a search bar. The main content is divided into several sections: 'Your Account', 'Your Services', 'Quick Links', and 'Contact Information'. The 'Your Account' section displays account details like 'Name on Account', 'Account Number', and 'Billing Address'. The 'Your Services' section shows a dropdown menu for 'Service' (Internet - 1234567) and buttons for 'VIEW DETAILS', 'MANAGE YOUR WI-FI', and 'CHECK YOUR INTERNET USE'. The 'Quick Links' section has buttons for 'Pay My Bill', 'Webmail', 'Voicemail', and 'Technical Support'. The 'Contact Information' section provides contact details for the 'Help Desk' and 'Customer Care'. Numbered callouts (14-20) are placed over the interface to highlight specific features: 14 (Paperless Billing and AutoPay), 15 (Account Preferences and Pay My Bill), 16 (Pay My Bill), 17 (Edit Service Nickname), 18 (View Details), 19 (Manage Your Wi-Fi), and 20 (Check Your Internet Use).

Account and Services:

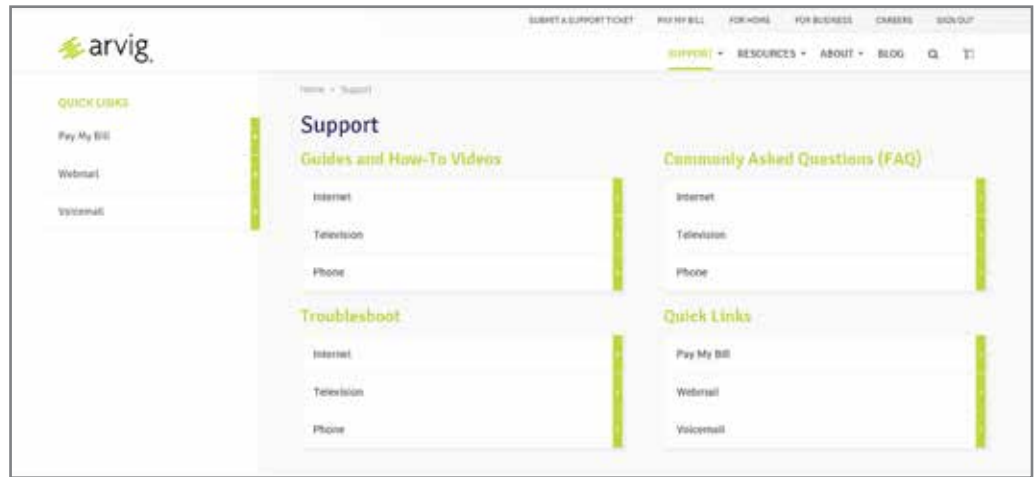
- 14 PAPERLESS BILLING AND AUTOPAY**
Easily see what payment features you have enabled.
- 15 ACCOUNT PREFERENCES**
Create additional login for your account and sign up for Paperless Billing.
- 16 PAY MY BILL**
Make a one-time payment, edit your AutoPay options, view your statements and payments.
- 17 EDIT SERVICE NICKNAME**
Create a nickname for your service, ie: cabin TV.
- 18 VIEW DETAILS**
See the details regarding the service you have selected.
- 19 MANAGE YOUR WI-FI**
Customers with Managed Wi-Fi can view their Wi-Fi information.
- 20 CHECK YOUR INTERNET USE**
Customers can view a chart for their internet use over the past 12 months.

Support:

Select the service you need support for and find channel cards, videos, guides and more.

- Support Tickets can be sent directly to the Help Desk.*
- Guides and How-To Videos
- Commonly Asked Questions
- Troubleshoot
- Quick Links access your Arvig email, voicemail and pay your bill.

Note: you will need to have your login information ready.



Troubleshoot:

A self-help, step-by-step troubleshooting guide to solve common problems.*



Resources:

Links to the Donation Request Form, Refer a Friend, the School Partnership Program and more.



About:

Learn more about who we are with links to News and Contest Rules.



Bookmark www.arvig.net and you'll always have quick access to all things Arvig.

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*You need to be signed in to access this feature. Some restrictions apply. ©Arvig 2019